

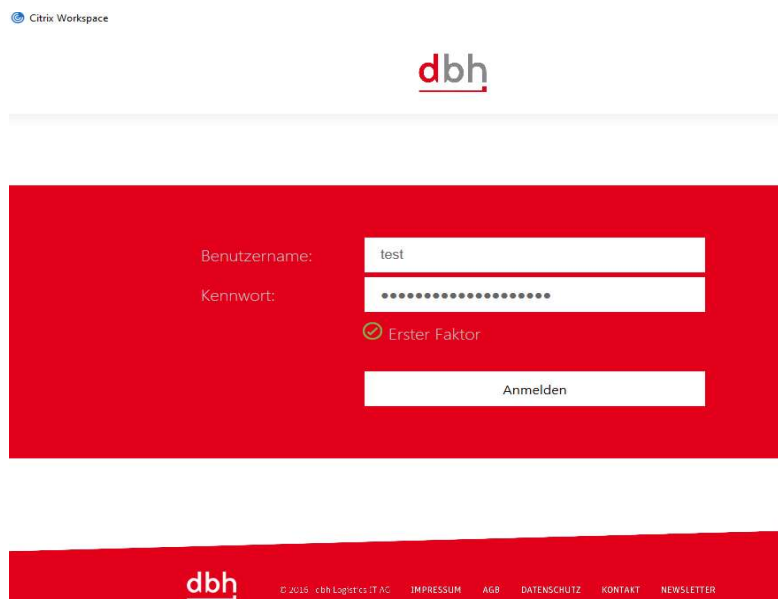
LOGIN WITH THE 2ND FACTOR IN THE CITRIX ENVIRONMENT

After you added the second factor successfully, you can log into the Citrix environment, where you have two options:

- Citrix Workspace App
- Browser

CITRIX WORKSPACE APP

1. Open the Citrix Workspace App
2. Type in your username and password. Now select Log in ("Anmelden").



3. A new page should open up. In the "Passcode" field, type in the six-digit numerical code from the Authenticator App. Confirm with Send ("Senden").

Please note the timer next to the passcode in the app. It indicates the expiration time of the passcode. Each passcode in the Authenticator app is only valid for 30 seconds. A new one will generate automatically.



4. You should be able see your desktop as usual now:



BROWSER

Open <https://login.dbh.de> as usual in your browser.

Type in your username and password. Now select Log in ("Anmelden").



3. A new page should open up. In the "Passcode" field, type in the six-digit numerical code from the Authenticator App. Confirm with Send ("Senden").

Please note the timer next to the passcode in the app. It indicates the expiration time of the passcode. Each passcode in the Authenticator app is only valid for 30 seconds. A new one will generate automatically.

In addition, make sure that you do not save the passcode in the browser; otherwise, it will overwrite your normal password.



4. You should be able to see your desktop as usual now:

